



## CEUR Staff Policy Proposals for Improving Energy Affordability in Virginia

October 6, 2025

Policy Proposal	Description	Timeframe	Research Issues
Create a publicly accessible electric utility disconnection dashboard	<ul style="list-style-type: none"> <li>Require investor-owned utilities (IOU) and electric cooperatives to regularly report disconnection data to the state regulator</li> <li>Maintain the data in an easily accessible format (e.g., dashboard with visualization) for the public and stakeholders</li> </ul>	Fall 2025	<ol style="list-style-type: none"> <li>What disconnection data are electric utilities currently reporting to the SCC, and what (if any) additional data is needed?</li> <li>What other states require electric utilities to regularly report disconnection data, and how is the data used (e.g., publicly accessible dashboard, annual reports)?</li> <li>What state agency (e.g., SCC, Virginia Energy, DSS) is best suited to host and maintain a utility disconnection dashboard, and how much annual funding would be needed for this purpose?</li> </ol>
Renew utility spending commitments to customer assistance and energy efficiency programs	<ul style="list-style-type: none"> <li>Extend to 2038 current statutory commitments by Dominion and APCo to fund payment assistance and weatherization programs for low-income households</li> <li>Update required utility spending levels to reflect increases in electricity rates and company revenues</li> </ul>	Fall 2025	<ol style="list-style-type: none"> <li>How much do Dominion and APCo spend annually on payment assistance and weatherization programs as required by the Grid Transformation and Security Act of 2018?</li> <li>Given that utility rates and company revenues have increased since 2018, to what extent should annual spending commitments on these programs be increased? Should this be in statute, or determined by the regulator at the SCC?</li> </ol>

Policy Proposal	Description	Timeframe	Research Issues
Fund low- to moderate-income clean energy programs (budget recommendations)	<ul style="list-style-type: none"> <li>• Fund previously established Low-to-Moderate Income Solar Loan and Rebate Program at Virginia Department of Energy</li> <li>• Consider renewing Dominion Energy’s Age and Income Qualifying Solar Grant program</li> </ul>	Fall 2025	<ol style="list-style-type: none"> <li>1. How much financial assistance (e.g., rebate or grant amount) is needed to meaningfully incentivize low- and moderate-income households to install rooftop solar panels? How much overall program funding is needed to launch an effective program?</li> <li>2. How many households were served through Dominion’s Age and Income Qualifying Solar Grant program, and how much did the company spend in total on the program?</li> </ol>
Expand disconnection protections for electric utility customers	<ul style="list-style-type: none"> <li>• Consider additional restrictions on when utilities can disconnect customers for nonpayment (e.g., disconnection moratorium based on heat index)</li> <li>• Require utilities to provide additional flexibility for delinquent customers to repay arrearages (e.g., longer repayment plans, debt forgiveness provisions)</li> </ul>	Summer 2026	<ol style="list-style-type: none"> <li>1. What additional protections are needed to ensure that disconnections do not harm the health and safety of vulnerable persons?</li> <li>2. What practices recommended by experts or used in other states have been effective at reducing disconnection rates and increasing on-time bill payments?</li> <li>3. What measures are needed to minimize the potential for the cost of arrearages to be shifted to other ratepayers?</li> </ol>
Expand Pay-As-You-Save (PAYS) on-bill tariff programs to finance energy efficiency upgrades	<ul style="list-style-type: none"> <li>• Require all IOUs and electric cooperatives to seek SCC approval of PAYS pilot programs</li> </ul>	Summer 2026	<ol style="list-style-type: none"> <li>1. To what extent have PAYS programs in other states enabled customers to reduce their electric utility bills?</li> <li>2. Why have Virginia’s IOUs and electric cooperatives not developed PAYS programs, and what measures are needed to address any utility concerns?</li> <li>3. How should customer protections be managed such that customers understand the financial obligations to which they are committing?</li> </ol>